

The 2016/17 USS was conducted to measure the degree to which needs of data users are satisfied with regard to available official statistics and capture their potential expectations. As in the previous surveys, more attention was on the level of usefulness of official statistics to support decision making and planning processes, level of users' understanding of official statistics dissemination, analysis, timeliness and frequency of released statistics, and areas that need further improvement.

Reference documents (PDF)

- [USS-2016_2017-Final Final Report 29-06-2017.pdf \(pdf, 5.78 MB\)](#)

LAST UPDATED: 15 Feb 2025

Related publications

[**User Satisfaction Survey \(2018/19\)**](#)

[**User Satisfaction Survey \(2014/15\)**](#)

[**User Satisfaction Survey \(2012\)**](#)

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