

From July to September 2012, the National Institute of Statistics of Rwanda (NISR) conducted a user satisfaction survey to understand where from and how the users access official statistics, their purpose while searching for official statistics and at what extent the available statistics help them to achieve their objectives. At the same time, the users were requested to share their views and opinions in regard with the timeliness, the quality and the dissemination of official statistics.

Reference documents (PDF)

- [USER SATISFACTION SURVEY Report 2012.pdf \(pdf, 2.03 MB\)](#)

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Related publications

[**User Satisfaction Survey \(2018/19\)**](#)

[**User Satisfaction Survey \(2016/17\)**](#)

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