

This service charter spells out the role of NISR, and highlights the services offered and requirements therein. It lists the service centers at which our services can be accessed and the guiding legal instruments. The development of this Charter signifies our commitment to serve our clients with a view to creating a better understanding of the services offered by our institution and enhancing the user's accessibility.

Reference documents (PDF)

- [NISR Service charter final.pdf \(pdf, 1.13 MB\)](#)

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